

Turning Microsoft Teams Performance into Measurable Reliability

Define, measure, and improve Teams experience using Service Level Objectives.



What Data Is Used



Kollective streams Microsoft Teams performance data into Nobl9, enabling collaboration and IT teams to define SLOs that reflect real employee experience — not just infrastructure uptime.

Why Teams Performance is Still Hard to Manage

- Too many metrics, not enough clarity
- Issues discovered after users complain
- Hard to prove ROI to leadership
- Teams using disparate data sources

| Before | After |
|--|--|
| <ul style="list-style-type: none"> • Raw metrics • Reactive troubleshooting • No shared targets | <ul style="list-style-type: none"> • Experience-based SLOs • Early warning signals • Shared reliability goals |

From Visibility to Reliability with SLOs

- Quantify meeting and call experience with SLOs
- Prioritize only user-impacting issues
- Align collaboration, IT, and network teams

Ideal For

- Collaboration & UC Teams
- IT & Digital Workplace
- Network Operations

See how Teams performance looks as an SLO

Discover how your Microsoft Teams experience can be defined, measured, and improved using SLOs.

[Book a Walkthrough](#)

[See Example SLOs](#)